Warranty/Repair:
Flylow guarantees the quality of all our products for the practical lifespan of the item. Defects in materials and workmanship will be repaired or replaced at the discretion of the Flylow team. Products that are damaged through wear and tear, extended use, misuse or neglect will be repaired for a nominal charge.

YKK only warranties its zippers for 1 year. We use YKK zippers on all of our products and because of this policy we are only able to warranty zipper related issues for 1 year. We will be happy to assist with any issues/repairs for a nominal charge.

Instructions:
Please fill this form out completely including a detailed description of what issues you are having with your gear and what you would like to have happen. You DO NOT need an RA#. Once the item(s) are received it will be evaluated by our team and if there is to be a charge, you will be contacted.

Please clean you gear before sending it in for repair or replacement. We know what gear smells like after a season of riding and then a month in the back of a Subaru before it gets sent in for summer repairs. Not only is it the law but it will also help you avoid cleaning costs.

Ship Ground Freight to:
Flylow Gear
Warranty/Repair Dept.
1132 S Bannock St.
Denver, CO 80223

We recommend using a carrier that can provide you with tracking information to assist with a faster exchange. Turnaround time for repairs **MAY** take up to 6 weeks. If you have questions please contact us at: info@flylowgear.com.

Order #
(if applicable)

☐ **Warranty**
☐ **Repair**

FLYLOW

Name
Shipping Address
Daytime Phone
E-mail

Warranty/Repair Item	**Description of Damage/Issues**

Additional Comments: